

# Department of Agriculture

## Service Review & Consultation Survey

We are undertaking a review of the agricultural products and services we provide to the farming community and other stakeholders. We want to determine what is and isn't working to ensure that we provide the right mix of products and services moving forward. Please note that any feedback we collect in this instance is only relating to agricultural services and does not include the veterinary section of the DoA.

To achieve our goal, we need your honest, comprehensive feedback. **By completing and returning the survey, you will automatically go into the draw to win a £50 voucher from Southern Imports.** Entries are only valid if contact details are provided on completed survey. A winner will be drawn at random from the entries received by the competition closing date – 14th November 2014.

This review will be a staged process – Go online to [www.fig.gov.fk/agriculture/](http://www.fig.gov.fk/agriculture/) for an overview of the process including proposed time frames.



\*Name: \_\_\_\_\_

\*Contact Details: \_\_\_\_\_

*\* these details required to enter the draw*

## Department of Agriculture Service Review & Consultation Process: Step 1.Survey

1. a) As a Farmer, have you ever utilised the expertise and services of the DoA (including laboratory or biosecurity services)?
- Yes
- No (if no, go to Q3)

1. b) If yes, describe the frequency that best describes your situation:

- More than 2 years ago
- Within the past 2 years
- Annually
- Twice a year
- A few times a year
- Five to six times a year
- Seven times or more per year

2. From the list below, select the expertise/services that you have utilised

### Advisory and Extension Services

- Senior Agricultural Advisor
- Agronomy Advisor
- Sheep & Wool Advisor
- Beef/Cattle Advisor
- Assistant Agricultural Advisor
- Agricultural Assistants
- Biosecurity officer
- Administration officer/ PA
- Artificial Insemination programmes (sheep)
- Artificial Insemination programmes (cattle)
- Farm Improvement Programme (FIP)
- Labour Scheme
- Cattle Genetics Improvement Programme (CGIP)
- Ram sales
- Cattle sales
- Bull leasing
- On farm research/trial activities
- Farm mapping/GPS
- Field days
- Workshops
- Training

### Technical Services

- Wool Price Information
- Business Planning and Support
- Wool Coring
- QFW scheme
- Organic certification
- Mid-side sampling
- Cattle back fat scanning
- Sheep pregnancy scanning
- Cattle pregnancy scanning
- Plant testing
- Soil testing
- Faecal egg counts
- Horticultural assistance
- Other (please describe)

3. From the list below, indicate whether you believe the DoA should or should not offer the following services. For services you believe should be offered, (currently existing or not) indicate if they are of High/Medium or Low priority to your business.

Service	Offer ✓	Don't offer X	Priority H/M/L
Senior Agricultural Advisor			
Agronomy Advisor			
Sheep & Wool Advisor			
Beef/Cattle Advisor			
Assistant Agricultural Advisor			
Agricultural Assistants			
Biosecurity officer			
Administration officer/ PA			
Artificial Insemination programmes (sheep)			
Artificial Insemination programmes (cattle)			
Wool Coring			
QFW scheme			
Organic certification			
Mid-side sampling			
Cattle back fat scanning			

Service	Offer ✓	Don't offer X	Priority H/M/L
Business Planning and Support			
Productivity Benchmarking			
Marketing Support			
Sheep pregnancy scanning			
Cattle pregnancy scanning			
Plant testing			
Soil testing			
Faecal egg counts			
Horticultural assistance			
Farm Improvement Programme (FIP)			
Labour Scheme			
Cattle Genetics Improvement Programme (CGIP)			
Ram sales			
Cattle sales			
Bull leasing			
On farm research/trial activities			
Farm mapping/ GPS			
Field days			
Workshops			
Training			
Agricultural economist Advisor/consultant*			
Nutritional Advisor/consultant*			
Plant/pasture ID workshops*			
Grazing management expertise*			
Farm planning*			
Live animal assessment*			
Other (please list)			

\*Services not yet available

4. Indicate how you have found the availability of DoA advisory and extension services

	Never Available 1	Rarely Available 2	Sometimes Available 3	Often Available 4	Always Available 5	N/A
Senior Agricultural Advisor						
Agronomy Advisor						
Sheep and Wool Advisor						
Beef/Cattle Advisor						
Assistant Agricultural Advisor						
Agricultural Assistants						
Administration Staff						
Other (please list)						

5. a) Have you ever engaged an external consultant (not from within the DoA) to provide agricultural advice or services (e.g. wool consultant, grazing consultant, agronomist)?

- Yes  
 No (if no, go to Q6)

5. b) If yes, would you engage the DoA to offer that service in the future if it was available?

- Yes  
 No

6. The current structure of the DoA is based on providing a full compliment of Agricultural Advisors, year round (recruitment permitting). An alternative structure might involve a reduction in full-time Advisors, replaced by consultants who would visit the Islands on a temporary basis at key times throughout the year to offer their expertise and specialty advice. If the current structure were to change, which of the below options would you see as most preferable?

- Full-time Advisors year round (current structure)
- A combination of full-time advisors & visiting consultants
- A majority reliance on external consultants

*List the type of full-time Agricultural Advisors you wish to access year round*

*List the types of consultants you might wish to engage at periods throughout the year*

7. Indicate which statement best describes your opinion on the DoA having a stronger research role, covering profitability improvement, technical support, production and marketing related research options.

1 Strongly Disagree	2 Disagree	3 Somewhat Agree	4 Agree	5 Strongly Agree

8. Please indicate areas of research you would like to see investigated by the DoA. If none please mark N/A.

9. What services do you believe the government run Saladero Farm should provide?

- a. National Stud Flock management (including sale of progeny)
- b. National Beef Herd management (including sale/lease of progeny)
- c. Research/trial activities
- d. Demonstration of best practise agriculture in the Falklands
- e. None of the above
- f. Other (please describe)

10. Any other comments or feedback you would like to make in relation to the DoA and their future as a service provider to your business?

Please return your completed survey to Kate Gowdie  
 DoA Stanley Bypass Road  
 Tel: 27355  
 Fax: 27352

Thank you for taking the time to complete this service review survey.