



# BFSAI TRIP

## FALKLAND ISLANDS BFSAI TOURISM RECOVERY INCENTIVE PROGRAMME

## HOW THE SCHEME WORKS

### Overview of the scheme

Each eligible adult will be given a voucher worth up to £100, and each child a voucher worth £50. The voucher is for a single use only. Any difference in the cost of the tour or experience above the voucher value must be met by the customer.

Voucher holders should make bookings directly with tour and experience providers, quoting the voucher number(s) and name(s) of all persons related to the booking, at the time of booking. The voucher should be given to the provider on the day.

### Awarding of vouchers

BFSAI will allocate vouchers to eligible people, and their eligible dependants, deployed or employed at Mount Pleasant during the period 1 December 2020 – 31 May 2021, provided they are not already registered on the FIG TRIP scheme.

### Your voucher

Each eligible adult will be allocated a single-use voucher worth up to £100, and each child over the age of 2 and under the age of 16 will be allocated a single-use voucher worth £50. Vouchers can be spent on a tour or an experience provided by a registered tourist operator.

The voucher will meet the full cost up to the limit of the voucher value. Any difference in the cost of the tour or experience above the voucher value must be met by the customer. If the cost is lower than the £100/£50 value of the voucher, then the voucher will meet the cost in full, but the difference is not refunded and is not available for use on any further bookings. The voucher can be used on one occasion only.

A young person whose 16<sup>th</sup> birthday falls between 1 December 2020 and 31 May 2021 is entitled to a voucher at the adult rate of £100.

A young child whose 2<sup>nd</sup> birthday falls between 1 December 2020 and 31 May 2021 is entitled to a voucher at the child rate of £50.

Vouchers are not transferable and cannot be extended; all vouchers will expire on 31 May 2021.

## **Making a booking for tours or tourism experiences**

Once you have a voucher, you may make bookings directly with registered providers.

Staff from the Falkland Islands Tourist Board (FITB) will be available at Mount Pleasant at times which will be advertised, to provide advice on the available options for use of the BFSAI TRIP voucher.

At the time of booking you must provide your voucher number (or numbers if booking on behalf of more than one voucher holder). You must also provide the full names of all persons linked to each of the vouchers being used.

You should hand over your voucher(s) to the provider on the day of travel.

Details of registered providers and the tours on offer is available on [www.falklandislands.travel](http://www.falklandislands.travel)

## **Cancellation policy**

There is a common cancellation policy for bookings made using a BFSAI TRIP voucher.

The cancellation policy is published by FIG at [www.fig.gov.fk/covid-19/tourismschemes](http://www.fig.gov.fk/covid-19/tourismschemes)

If a cancellation fee is charged by the tourism business, within the terms of the common cancellation policy, it will be taken from the value of your voucher. The voucher will be deemed to have been used fully, and cannot be used to make a new booking.