



The Falkland Islands Government

Directorate of Policy & Economic Development

BFSAI TRIP

FALKLAND ISLANDS BFSAI TOURISM RECOVERY INCENTIVE PROGRAMME

ADDITIONAL INFORMATION FOR TOURISM BUSINESSES

Registration

Tourism businesses will need to be registered for BFSAI TRIP. ITT will contact eligible businesses that are registered to provide trips and experiences to confirm that they wish to be included on the list of suppliers for BFSAI TRIP.

The information required by ITT includes pricing tariffs for tours picking up at Mount Pleasant; confirmation that the business will apply the common cancellation policy for bookings made using BFSAI TRIP; and confirmation that they will include the required information on receipts provided to customers using the BFSAI TRIP voucher.

As with the main TRIP scheme, prices for accommodation and tourist experiences must be set at a rate which is equivalent to what charged in the 2019/20 season (i.e. increases cannot be more than 5%), unless a substantive change in service provision justifies the change.

Bookings

Bookings for accommodation and tourism experiences will be placed directly by customers.

Payments

Payments for amounts to be met from BFSAI TRIP vouchers will be made to eligible businesses by ITT, on receipt of the voucher(s) accompanied by a copy of a matching invoice, with name of those using the vouchers. Payment will be made by ITT within 14 days of receipt of the invoice.

The tourism business will need to charge customers directly for any sums which are not covered by the voucher e.g. because the amount exceeds the customer's voucher value.